## Windows Updates

## Quick Launch – Update:

- 1. Go to Start Menu (bottom left corner)
- 2. Click Gear Icon
- Click UPDATE & SECURITY You can also type "Windows Update" in the Start Menu and select "Check for Updates."
- 4. Click "Check online for updates from Microsoft Update"



## **Extended Directions:**

- x Some users may not have the option to "Check online for updates from Microsoft Update."
- x Or, users may have the option to check on binteupdate appear to stable 0% of download
  - 5. If this is the case, pleaserothe Windows Fixeg file
  - 6. You will need to download the failed save to your desktop.



- 7. Then, open/un the update.
- 8. After accepting the UAC prompt, you will receive an additional prompt that looks like the following



- 9. Please select YES to import these registry modifications.
- 10. You may need to restart your computer
- 11. After the WindowsFix has been downloaded and installed, go back to.steps 1
- 12. This time, "Check for Updates."
  - \*You willnot need to "Check online for updates from Microsoft Update."

## Note:

Users must be an administrator on the machine in outparticular and run the indows Fix They will be prompted with a UAC prompt to accept running with administrative permissions, if they are asked to enter credentials on this prompt the user is not an administrator on their machines will need to contact the TSC for additional support.